

Mission:
Bringing compassion and excellence to patient care every day.

Metro City Hospital

Vision 2014:
Achieving breakthrough performance in the quality of care we deliver.

Strategic Themes

Equitable, Accessible, & Patient-Centered Care

Clinical Excellence

Operational Excellence

Stakeholder

Optimize the Patient Experience

Improve Quality of Life

Generate & Share Knowledge

Balance Financial Results & Patient Outcomes

Internal Process

Make it Easy for Patients to Access Timely, High Quality Care

Deliver the Right Care, in the Right Place, at the Right Time

Ensure Efficient & Effective Operations

Optimize Patient Flow

Implement Inter-Professional Models of Care

Develop Patient-Centered Programs, Services, & Care

Put Quality & Safety First Every Day

Leverage Information & Apply Knowledge for Best Care & Service

Organizational Capabilities

Create a High Performance Healthcare Culture

Leverage Information & Advanced Technologies

Demonstrate Strong Financial Management & Transparency

Resource Management

Attract, Retain, & Develop the Best & the Brightest

Build Strong Relationships & Partnerships

Optimize Resource Allocation & Management

Make Capital Investments to Improve Capacity

CORE VALUES

Inter-Professional Practice & Care

Safety First

Patient Centered

Excellence in All That we Do